

I am being cheated by Cingular Wire service. When the phone that I have used for years was no longer working in my area, I called Cingular to complain. They said I could cancel my account with no penalty. A month later I receive a bill that my account is still active and they want me to pay \$150 cancellation fee. They said they have no record of my previous phone calls about my service. What can I do?